

24 HOUR SERVICE

900 178 989

(Freephone number)



What is it

The 24-hour helpline and on-site support is a service offered by the Balearic Institute for Women (Institut Balear de la Dona) specialising in comprehensive care for victims of violence against women:

- Physical, psychological and economic
- Sexual violence (abuse, sexual exploitation, trafficking with a view to sexual exploitation and online sexual violence)
- Vicarious and symbolic violence, and femicide
- Female genital mutilation and forced marriage

Services are provided 24 hours a day/365 days a year throughout the Autonomous Community of the Balearic Islands.

What we offer


The 24-hour service is a specialist care and support service run by qualified professionals with extensive experience offering the following services:


- Telephone care and support for emergency situations relating to violence against women
- Information, guidance and social and legal advice
- Referral to suitable specialist resources
- On-site support, with preliminary professional assessment during set hours. Call 900 178 989 for details of opening hours and availability.


Who is it for

- Victims of violence against women and their families
- Children who are victims of male violence
- Persons around them
- Professionals
- The wider community

How to access the service

 **900 178 989**
(Freephone number)

 **112**
(Emergency service)

 **016**
(Helpline for information and advice on violence against women)

 **atencion24h.ibdona@atenzia.com**



AlertCops App  