



EU Login - European Commission Authentication Service

EUROPEAN COMMISSION

Directorate-General for Education, Youth, Sport and Culture

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EU Login - European Commission Authentication Service

Multi-factor authentication (Two Factor Authentication)

Multi-factor authentication (previously 2-Factor-Authentication) is required to access certain European Commission services.

As of **1 October 2025**, **Beneficiary Module**, and **MT+ Data Export** will also require **Multi-factor authentication (MFA)**. For more information see [EU Login Multi-Factor Authentication](#).

The **European Youth Portal** will invite users to configure MFA from **1 October 2025** and MFA will be mandatory for all users from **15 November 2025**.

For instructions on MFA options [see below](#).

Important

Only one mobile device can be linked to one EU Login account.

The EU Login mobile app can only be used in one EU Login environment at a time: Either Production or Acceptance but not both.

If you use the mobile app in Production, do not use it for accessing acceptance environments, as it will de-register your production EU Login Mobile App functionalities. The mobile app can only be registered for one environment of EU Login but not both production and acceptance.

If Multi-factor authentication (2FA) is required to access the Acceptance environment of a module, for example EU Access Acceptance for NA User Managers, and if you use the Mobile app for the production EU login, you must use another option to login, such as Trusted Platform and Security key or eID. You must register this additional option, in [EU Login Acceptance](#).

If you want to use the Mobile app option only for accessing Acceptance environments, you must register your Mobile app in [EU Login Acceptance](#).

If you want to use the Mobile app/Trusted platform/Security key/eID option for accessing production environments, you must register your Mobile device/Trusted platform/Security key/eID in [EU Login](#).

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 **Information**

This page is available in English only

What is EU Login?

The **EU Login** authentication service is a point for user authentication to a wide range of Commission information systems.

It is the first step before registering as an organisation or individual when accessing certain modules such as the **Organisation Registration system**, **Application forms**, **MT+ Data Export**, **Beneficiary module**, or **Assessment module**.

Every time you want to use a website that requires EU Login authentication, you will automatically be transferred to the EU Login page, where you will be asked to enter your username and password.

Please note: Depending on the security level required by the application the user is accessing, single-factor (username + password) or multi-factor (username + password + challenge) authentication will have to be provided by the user. Modules such as the Organisation Registration system, Application forms, MT+ Data Export, Beneficiary module, or Assessment module will only require single-factor authentication. The access to the Project Results platform will require multi-factor authentication.

Modules requiring multi-factor authentication will not have the password option available in the **Choose your verification method** drop-down list.

 **Information**

If you are a new user, before you register as an organisation or individual, you must have an **EU Login** account. The account will become inactive after 6 months if not used, but is still accessible and you will be prompted to create a new password should you try to logon after those six months.

How to use EU Login?

URL

If you do not yet have an EU Login account, you need to create an account by using the following link <https://webgate.ec.europa.eu/cas/eim/external/register.cgi>

If you already have a user account for EU Login please login via <https://webgate.ec.europa.eu/cas/login>

The "EU Login" screen

1. **Cookies notification:** EU Login uses cookies to allow you to log in to different applications without re-entering your e-mail address and password each time. Once you have logged into EU Login you will **not** have to identify yourself again as long as you leave your browser open. If you have chosen the option to not to accept such cookies, you will not benefit from this feature. The cookies are 'per-session' cookies, i.e. they are removed when you close your browser.
2. Change **Contrast** option: Allows you to change the display of the EU Login screens to a high contrast version.
3. **Language Selector:** The EU Login screens are offered in all official languages of the EU. Use the drop-down menu in order to switch between languages.
4. If you already have an EU Login account, use your **e-mail address to sign in**.
5. If you don't have an account yet, you can create one by clicking on the [Create an account](#) hyperlink.
6. Do not sign in with your eID before adding it to your EU Login account. First, create your account, then add eID to [My Account](#) and only then use the **sign in with your eID** option.
7. Please note that **authenticate using social media** (Facebook, and Google) will be phased out. It is currently only available for external users and is **not yet enabled for all applications open to the public**.
8. Access to download and install the **EU Login app** for your mobile devices.
9. Links to **About EU Login**, **Cookies** policy, **Privacy Statement**, **Contact** information and **Help**.

WARNING | 01-07-2025
Authentication by SMS is no longer possible. If you used only this method until now, you must set up a more secure alternative. To do so, go to 'My Account' at the bottom of the page. For more details, see the 'Help' link below.

Sign in to continue

Enter your email address or unique identifier

[Create an account](#)

[Next](#)

Or

If you do not wish to create an EU Login account, you can sign in by using one of the following third-party sign-in options ("Sign-in Service"). [Read more](#)

 [Sign in with your eID](#)

 [Sign in with Facebook](#)

 [Sign in with Google](#)

Easy, fast and secure: download the EU Login app



The EU Login screen

Create an "EU Login" account

Click the "Create an account" hyperlink

In order to create a new account, click on the **Create an account** hyperlink.



Tip

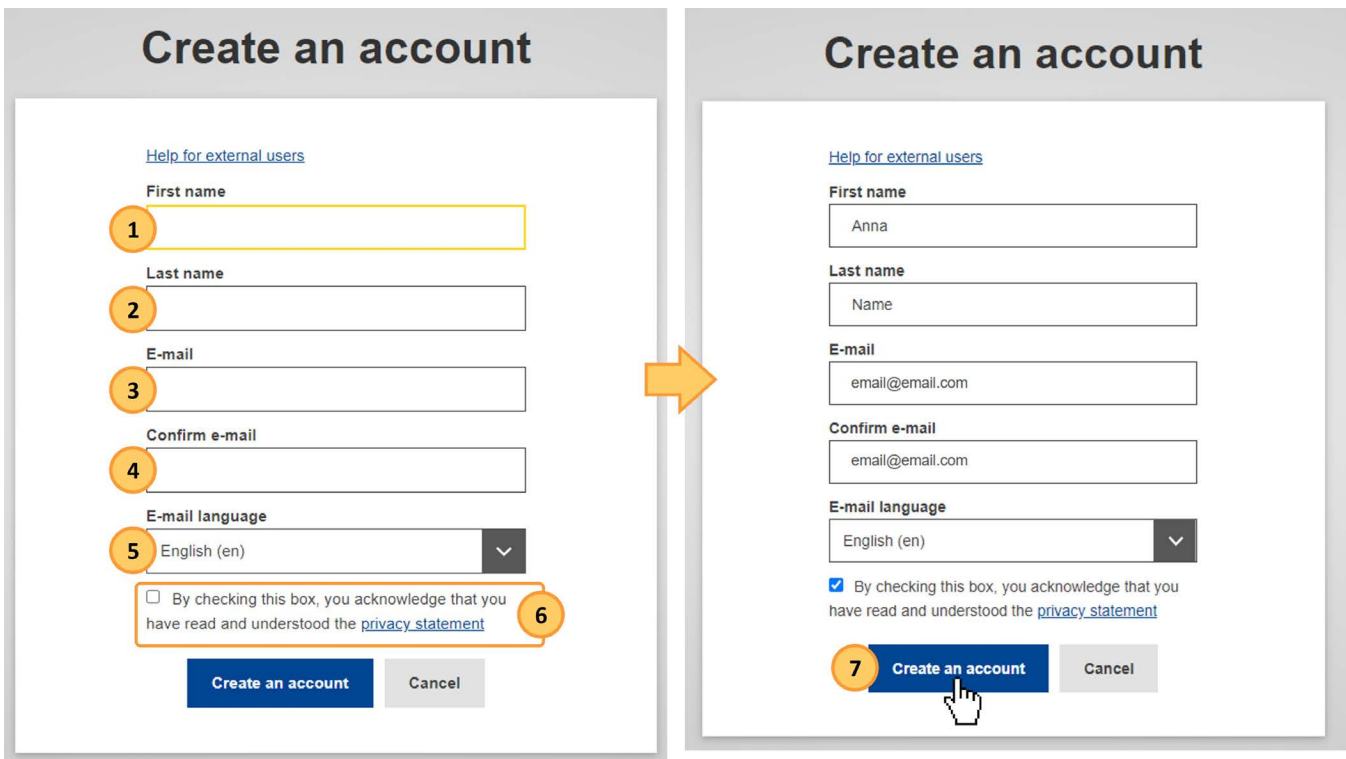
If you are not sure if you already have an EU Login account, provide your e-mail address and click on next. If the e-mail you provided is not yet registered, you will be redirected to register with EU Login automatically.

Click on the Create an account hyperlink

Fill in the required details and click "Create an Account"

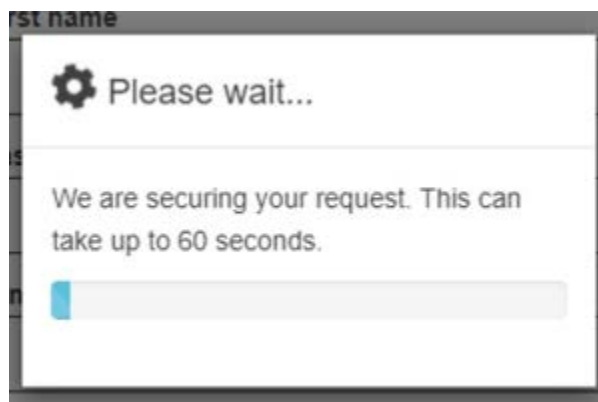
In the **Create an account** screen, provide the following details:

1. **First name:** Your first name.
2. **Last name:** Your last name.
3. **E-mail:** Your e-mail address. Please remember this must be the same e-mail address provided to the National Agency or DG EAC, where applicable, and it should be valid and active.
4. **Confirm e-mail:** Confirm the e-mail address.
5. **E-mail language:** Choose the language for notification e-mails from the drop-down menu.
6. **Privacy Statement checkbox :** Tick the checkbox confirming the privacy statement.
7. **Create an account button :** Once you have filled in all details, click on the **Create an account** button.



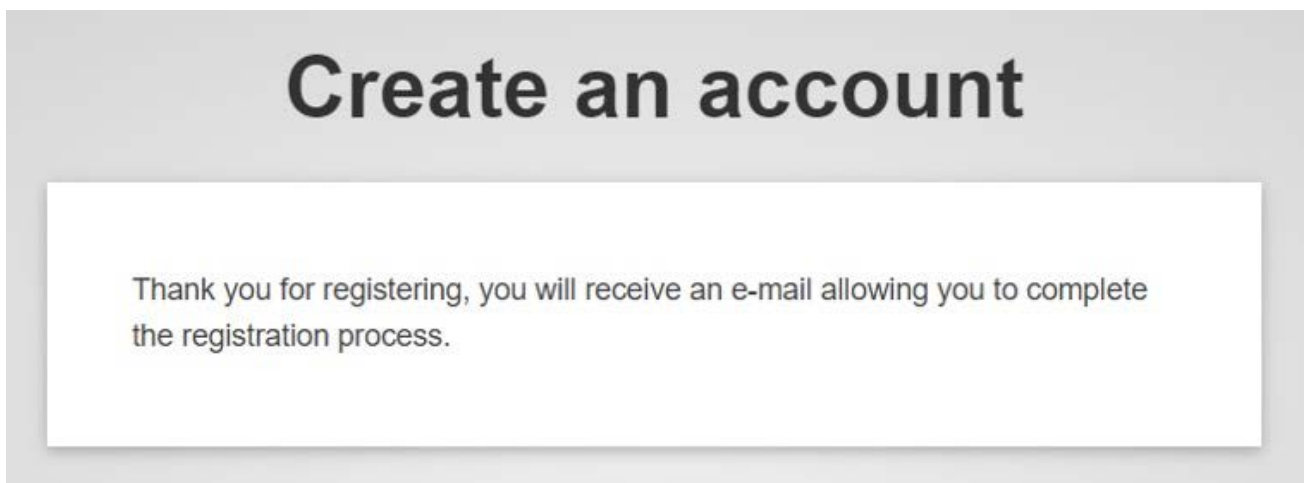
Provide the required account details and click on Create an account

A notification displays, informing you that the request is ongoing.



Securing request notification

A notification confirming the registration displays. An e-mail is sent to the e-mail address you provided in order to verify that you have access to it. If you cannot find the e-mail in your inbox, please check your spam or junk folder.




Confirmation of account registration

Click the password creation link in your activation e⁷-mail

Once you have registered, you will receive an e-mail with your **username** and a link for creating your **EU Login password**.

Click on the link to create the password in the e-mail.

 **Take note**

It may take up to 5 minutes after receipt of this mail before the site will recognise your registration.

You have a **maximum of 24 hours**, starting from the time that the message was sent, to create the password. You are advised to do so immediately, if possible. If you do not react within the 24 hours, you can make another request by following the same link. You will need to provide your e-mail address again and confirm your request.

Authentication Service <automated-notifications@nomail.ec.europa.eu>
aan Anna ▾

12:49 (0 minuten geleden) ☆ ↶ ⋮

Dear Anna Name,

You have been registered in EU Login.

Your email address is expertuser123456789@gmail.com

To create your password, follow the link below:

[this link](#)

You have a maximum of 24 hr, starting from the time that this message was sent, to create your password, but you are encouraged to do so immediately if possible. After this time, you can make another request by following the same link: you will then need to re-enter your username and confirm your request.

If the above link does not work, you can copy the following address (make sure the complete address is copied!) and paste it into your browser's address bar:

https://webgate.ec.europa.eu/cas/init/initialisePasswordLogin.cgi?wayf_domain=external&wayf_remember=checked&wayf_submit=Select&uid=n00dmxta&resetCode=TYzQyMjF6yoBHA5omRRdNKI0V6bWpX53ludnJikNm27

Instead of replying to this message, if you have a problem, please follow the help or contact information on the site where you were trying to register.


Note that it may take up to 5 minutes after reception of this mail before the above-mentioned site will recognize your registration.

Sent to you by EU Login

Account password email is sent to your mailbox with link to create the password

Create your password and "Proceed" to login

Once you click on the link, the EU login screen opens in your browser, asking you to create your password.

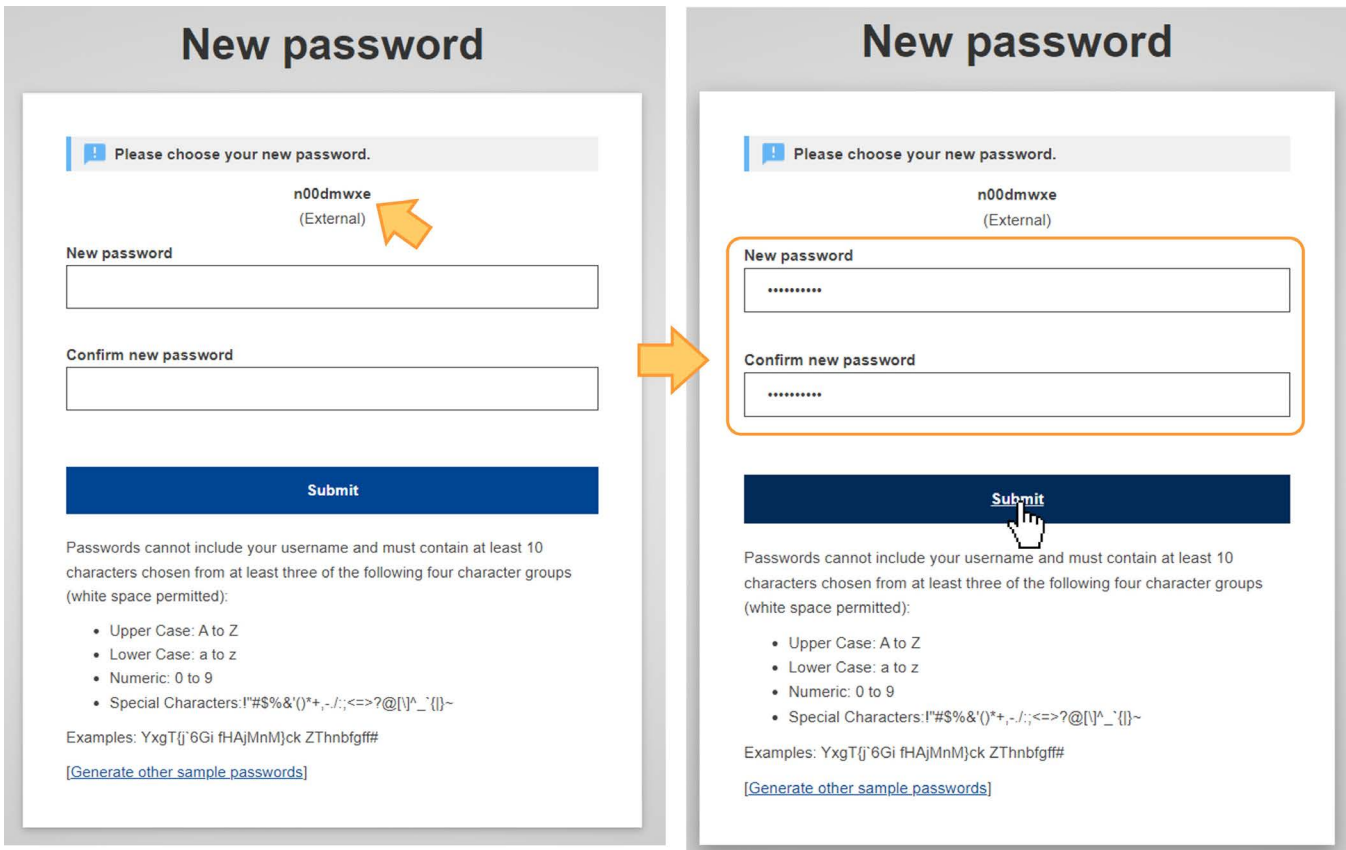
 Your automatically created **user ID** is displayed. This user ID is unique for your account and can be used instead of the e-mail address when logging in to EU Login.

Enter and confirm your **password**. Select a password as long and as complex as you can in order to make your account more secure. Click on the **Submit** button.

 **Information**

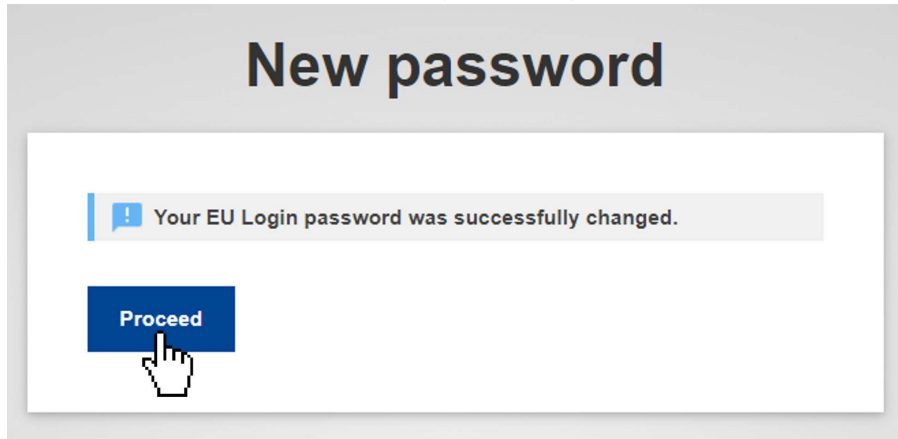
Remember that the password:

- must be at least 10 characters long,
- may not contain your username (login) or any part of your full name,
- must be changed every 3 months (a reminder is automatically sent 15 days before the expiry date),
- should never be the same as any of your last 5 passwords.



Create the password

Click on the **Proceed** button in the confirmation in order to finalise the log in to EU Login.



Success message

A new screen will open informing you about your successful login to EU Login. Your first and last name are displayed in the top right corner of the screen.



Successful login

You are now logged in to EU Login.

To stop the automatic single sign-on, click [Logout](#) or close all browser windows.

EU Login success

Sign in to "EU Login"

Once you have created an EU Login account, you can use it to access a multitude of services. While accessing these services, the EU Login screen will display whenever authentication is needed.

Sign in with e-mail and password

1. Enter your **e-mail address** and click **Next**. The e-mail must be the same provided while creating the EU Login account. Alternatively, you can also use your user ID.
2. **Enter** your EU Login **password**.
3. Select **Password** option, from the drop-down list.
 - a. If the password option is not available in the drop-down list, the tool requires Multi-factor authentication.
4. Click **Sign In**.
5. After successful login, a **Confirmation message** displays.

Sign in to continue

Enter your e-mail address or unique identifier

1 email@email.com

Create an account

Next >

Or

Sign in with your eID

Sign in with Facebook

Sign in with Twitter

Sign in with Google

Sign in to continue

Welcome

expertuser@nc-nl02@gmail.com
(External)

Sign in with a different e-mail address?

Password

2

Lost your password?

Choose your verification method

3 Password
Authenticate to EU Login with only your password.

4 Sign in

Sign in to EU Login with email and password

A success message displays and you are signed in to EU Login. Your first and last name are displayed in the top right corner of the screen.

EU Login

One account, many EU services

English (en)

Anna NAME

Successful login

You are now logged in to EU Login.

To stop the automatic single sign-on, click [Logout](#) or close all browser windows.

Successful login

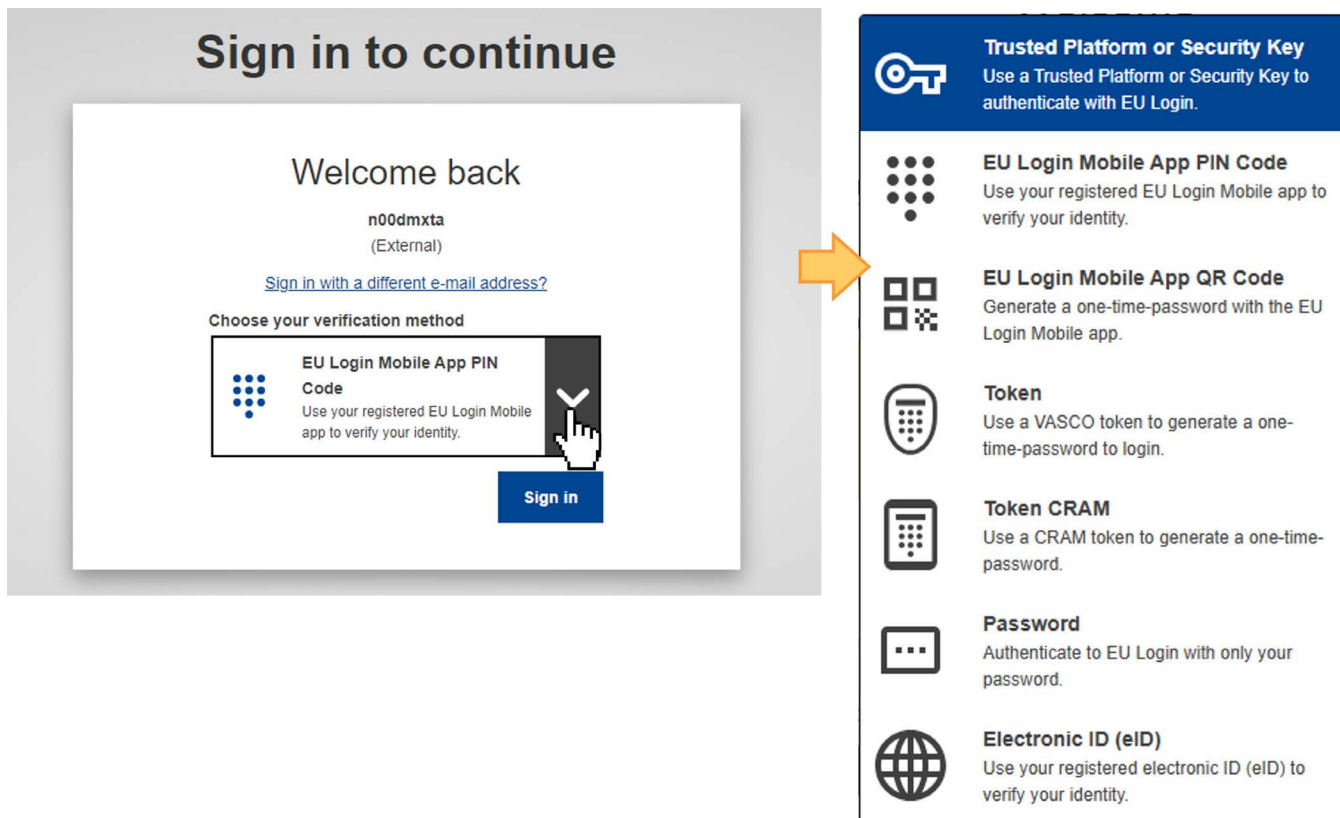
Set up Multi-factor authentication (two-factor authentication) with the EU Login Mobile app

Depending on the security level required by the application you are accessing, single factor (e-mail + password) or Multi-factor authentication (username + password + challenge) will have to be provided. If Multi-factor authentication is required, you need an additional verification method besides the password.

It is therefore recommended that you set up Multi-factor authentication (two-factor authentication) as soon as you have created your EU Login account. One option to use Multi-factor authentication is the **EU Login Mobile app**.

Modules requiring Multi-factor authentication will not have the password option available in the **Choose your verification method** drop-down list. By default, **EU Login Mobile App PIN Code** is selected as verification method.

You can use the drop-down list and select the option you want to use.



Available verification options

The EU Login Mobile app

The **EU Login Mobile App** can be used when accessing a service that requires increased security. The EU Login Mobile App is free and can be downloaded from the Google Play Store (Android), the App Store (iOS) or the Windows Store (Windows Phone). The direct links are available on the **EU Login screen**.



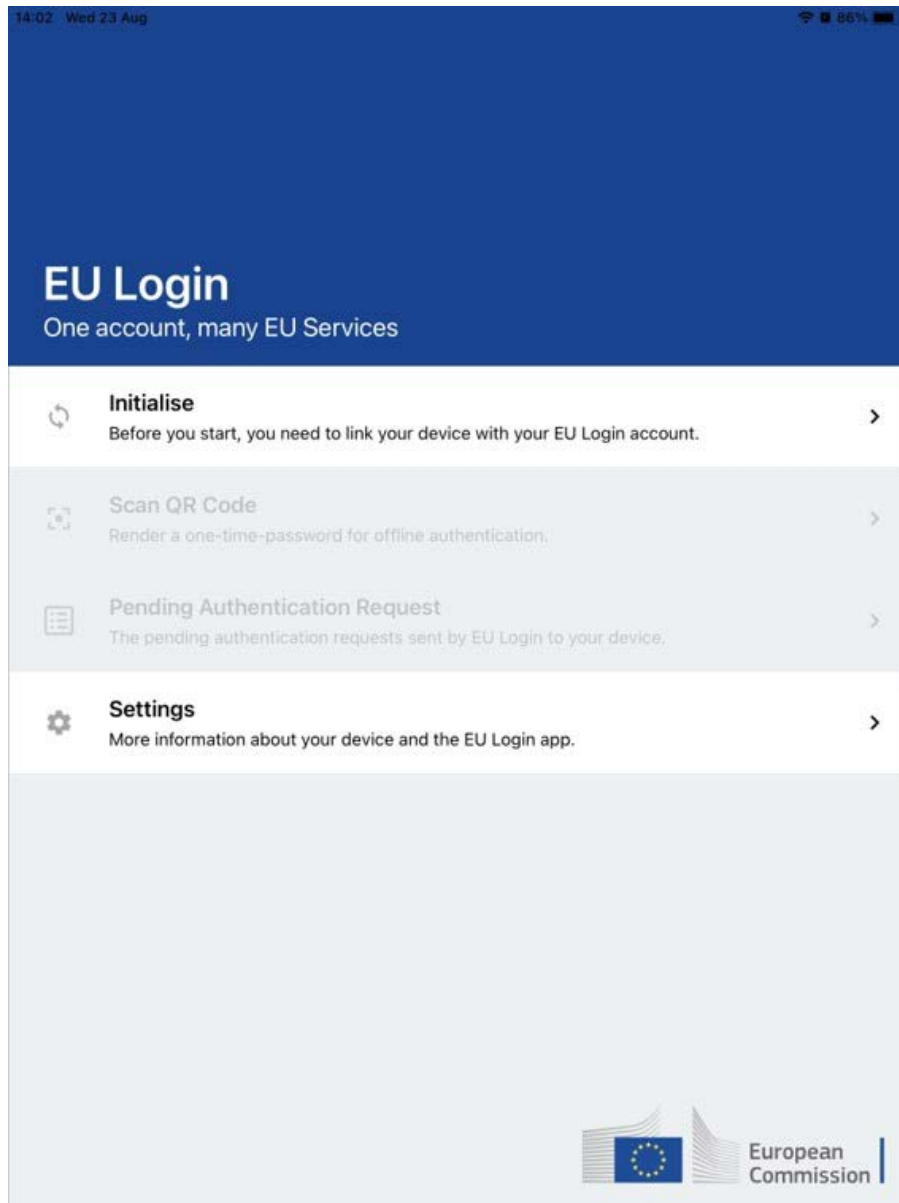
Please note

EU Login can only be installed on a mobile device with a working camera.

After installing it, you need to initialise it. In order to do so, you need a PC in addition to your mobile device.

The EU Login Mobile app offers a variety of options to log in once activated, such as:

1. **EU Login Mobile App PIN code** - If the mobile device where your EU Login Mobile App is installed has internet connectivity then you can use the EU Login Mobile App PIN Code verification method.
2. **EU Login Mobile App QR code** - If the mobile device where your EU Login Mobile App is installed does not have internet connectivity then you can use the EU Login Mobile App QR Code verification method.
3. **On mobile authentication** - If you are navigating on the same mobile device as the one where the EU Login Mobile App is installed you can use the On Mobile verification method.



EU Login Mobile app

The above methods can be used without compelling the user to expose a mobile phone number.

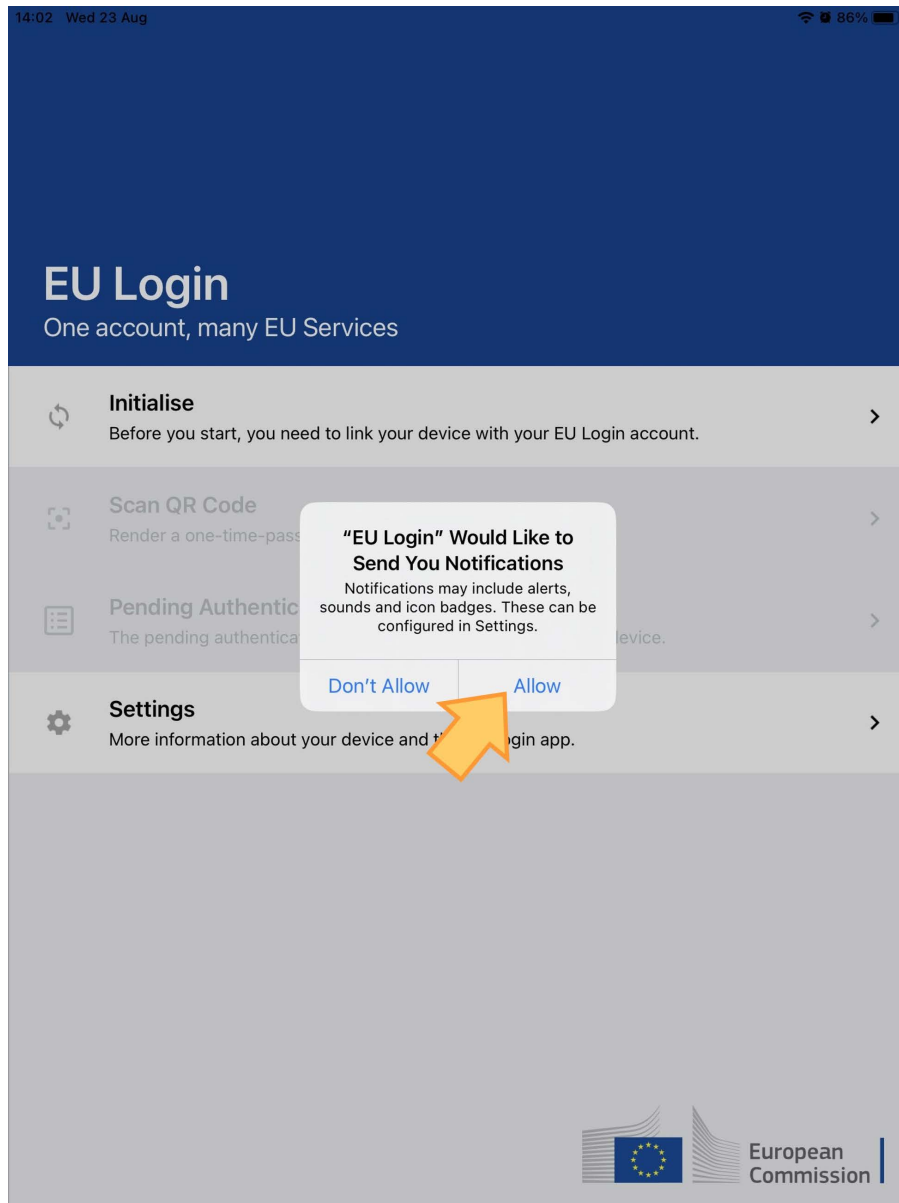
Initialise the EU Login Mobile App with your mobile device

To initialise the EU Login Mobile App you need your mobile device and a computer. Download the app on your mobile device.

When opening the app you will be asked to allow notifications.

Important

You must allow notifications, otherwise you will not be able to use the app.



Install EU Login Mobile app and allow notifications

On your PC, log in to [EU Login](#) using your e-mail address and password.

 **Take note**

If you already installed and initialised the EU Login Mobile App on another device, you are requested to authenticate again using the already registered device.

To access your EU Login account details, click on the settings (gear) icon in the upper right corner and click on **My Account**.



Successful login

You are now logged in to EU Login.

To stop the automatic single sign-on, click [Logout](#) or close all browser windows.

Anna NAME

(External)

[Change password](#)

[My Account](#)

[Logout](#)

Sign in to EU Login and access My Account

The [My Account](#) page opens. Select **Manage my mobile devices**.

My Account



My account details



Configure my account



Delete my account



[Manage my mobile devices](#)



Manage my Security Keys and Trusted Platforms



Manage my mobile phone numbers



Manage my eIDs

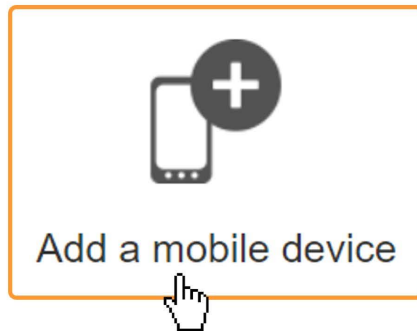


Display my sessions
You can view the sessions opened for visited applications.

Manage my mobile devices

Click on **Add a mobile device**.

Manage my mobile devices



[← My Account](#)

Click on Add a mobile device

Fill in the required information in the **Add a mobile device** screen. You have to provide a **name (1)** for your device and set up a **4 digit PIN (2)** code.

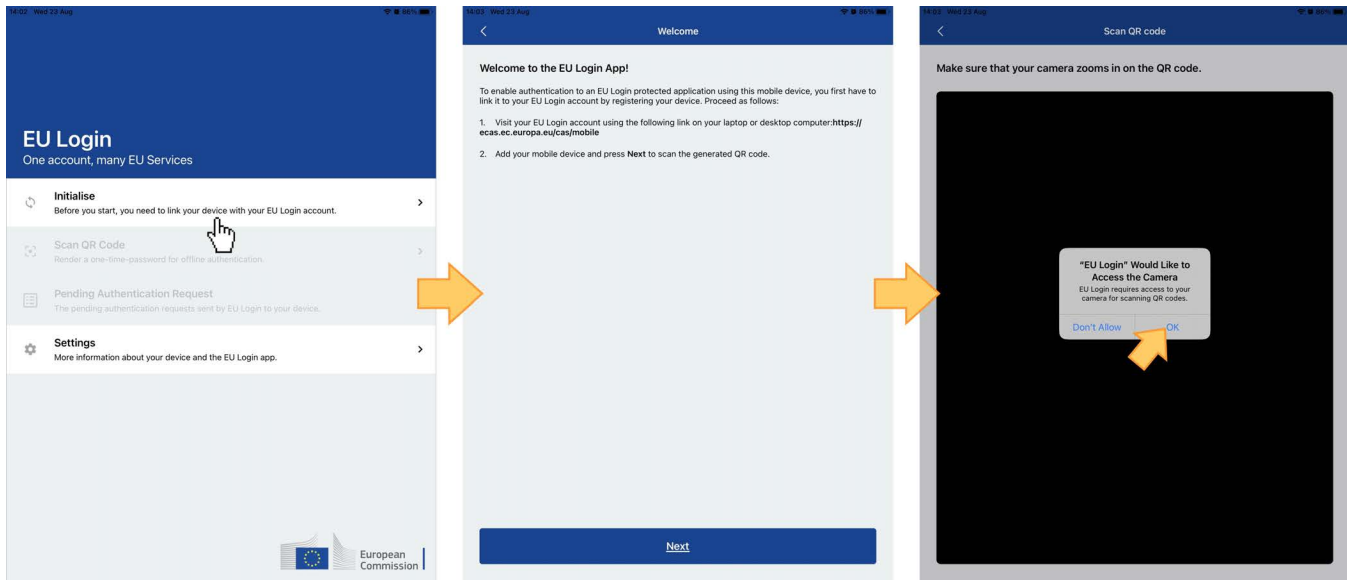
You can pick any name that suits you, such as "My tablet", "My Phone" or "My blue phone". You will be prompted to provide the PIN code when authenticating so make sure you select one that you can easily remember. However, avoid PIN codes that can be easily guessed, such as your birth year or birthday and month.

Click on the **Submit** button.

The image shows two sequential screenshots of the "Add a mobile device" form. The left screenshot shows the form with three input fields: "Your device name", "Your 4 digit PIN code", and "Confirm your PIN code". The first field is highlighted with a yellow border and a circled "1", and the second field is highlighted with a yellow border and a circled "2". The right screenshot shows the same form with the "Submit" button highlighted by a hand cursor.

Fill in the required information in the Add a mobile device screen

On your mobile device, open the EU Login Mobile App and select the **Initialise** option. Follow the instructions onscreen and allow access to your camera.



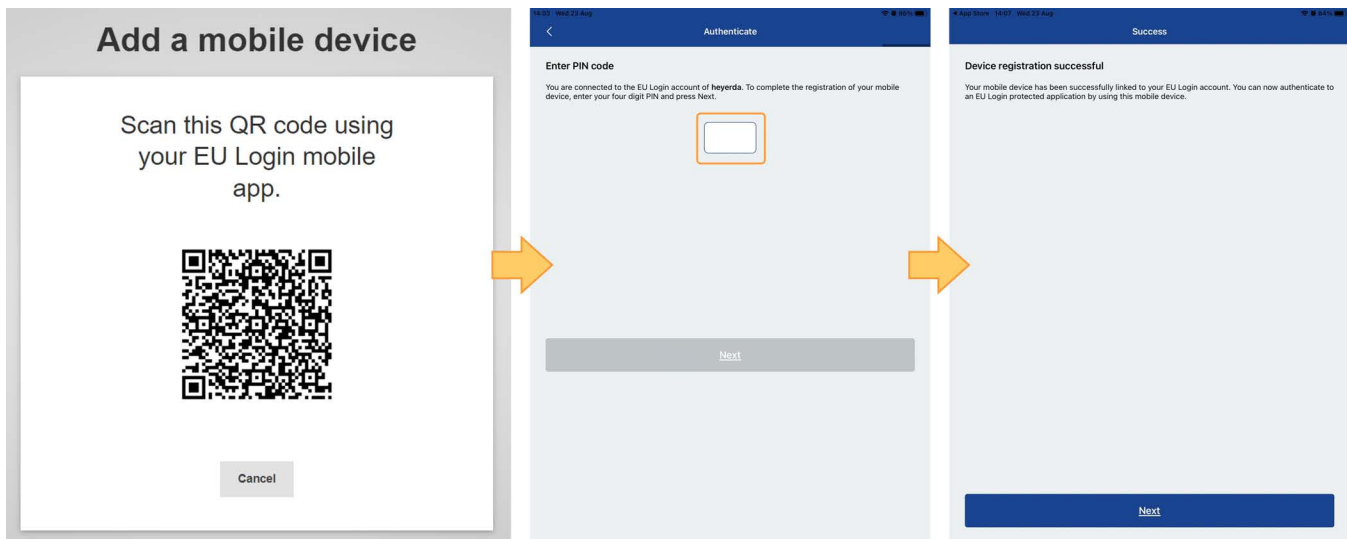
Open the EU Login Mobile App, select Initialise and follow the instructions on screen

The **QR code scanner** starts on your mobile device and a **QR code** is displayed on the screen of your PC. Point the camera of your mobile phone to your PC screen until the QR code is recognised. In the Authenticate screen in the app, enter the **4 digit PIN** code you set up earlier and click on **Authenticate**.

A success message displays on your device, confirming the setup of your mobile device with EU Login. Your EU Login Mobile app is successfully initialised and can be used for authenticating. Click on **Next** to be redirected to the Welcome screen.

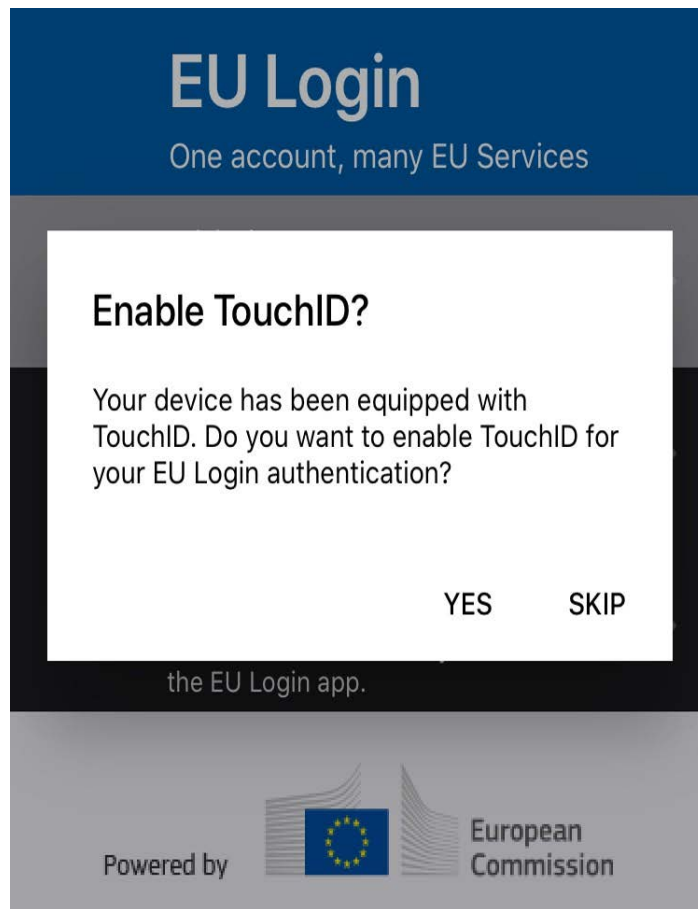
You can now use your mobile device to access the European Commission services that require Multi-factor authentication, either by using the 4 digit PIN or by scanning a QR code.

An e-mail is sent to your registered e-mail account informing you that a new mobile device has been added to your EU Login account.



Scan to QR code with the app and follow the instructions on screen

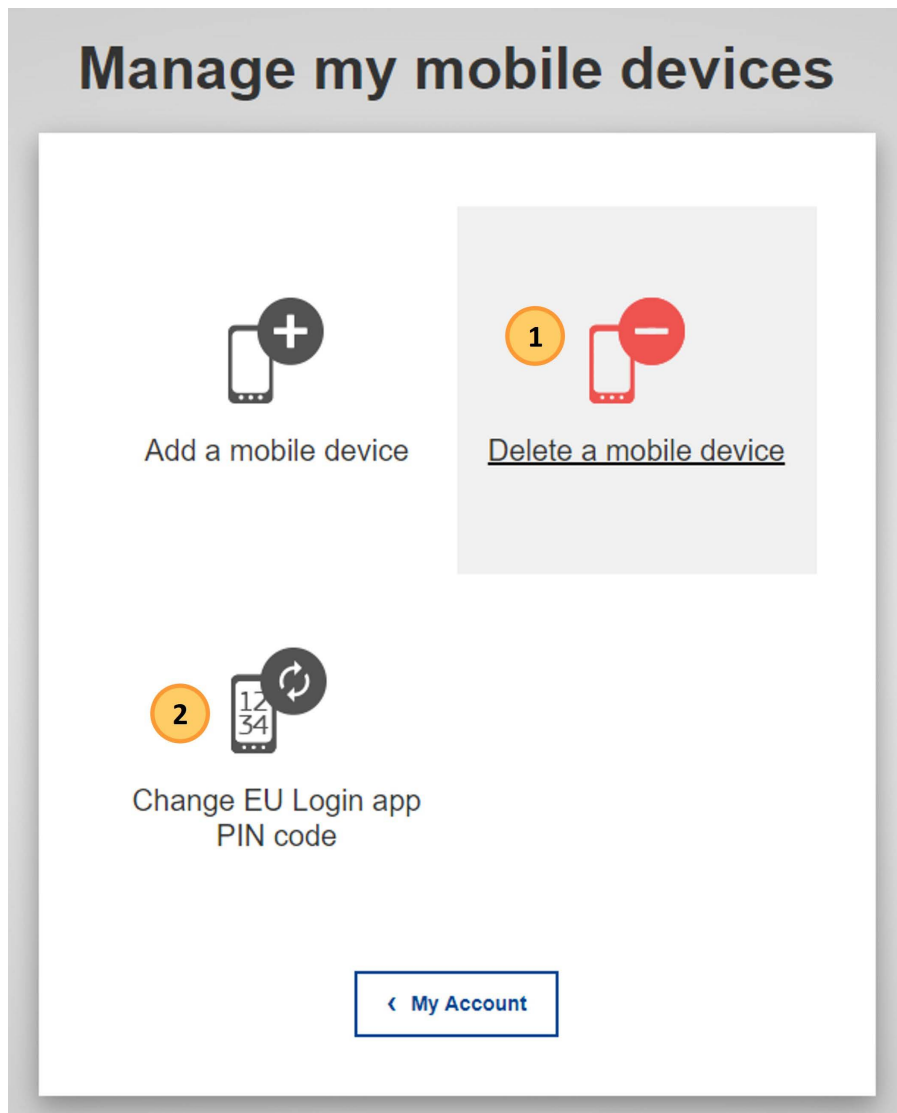
If your device is equipped with Fingerprint recognition (TouchID), an automatic pop up will be displayed to Enable Fingerprint recognition. You can enable this function by clicking on **YES**. If you do not want to enable Fingerprint recognition, click on **SKIP**.



Enable Touch ID option

Once a mobile device has been added to your EU Login account, you have the options to **Delete a mobile device (1)** and to **Change EU Login add PIN code (2)** when accessing the **Manage my mobile devices** option when signed in to EU Login > My Account.

Manage my mobile devices



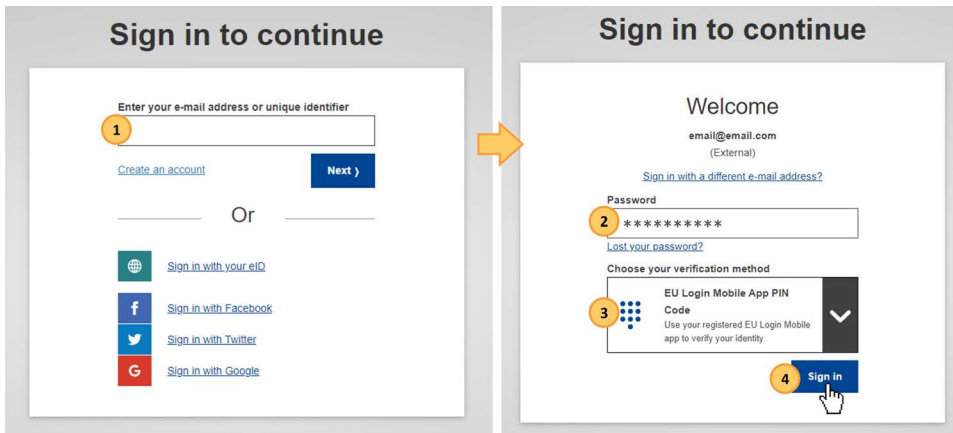
Manage mobile devices

Sign in with an EU Login account using the EU Login Mobile App PIN code

Modules requiring Multi-factor authentication will not have the password option available in the **Choose your verification method** drop-down list. Where available and if the EU Login Mobile app is installed and initialised on your mobile device, you can use **EU Login Mobile App PIN code** as verification.

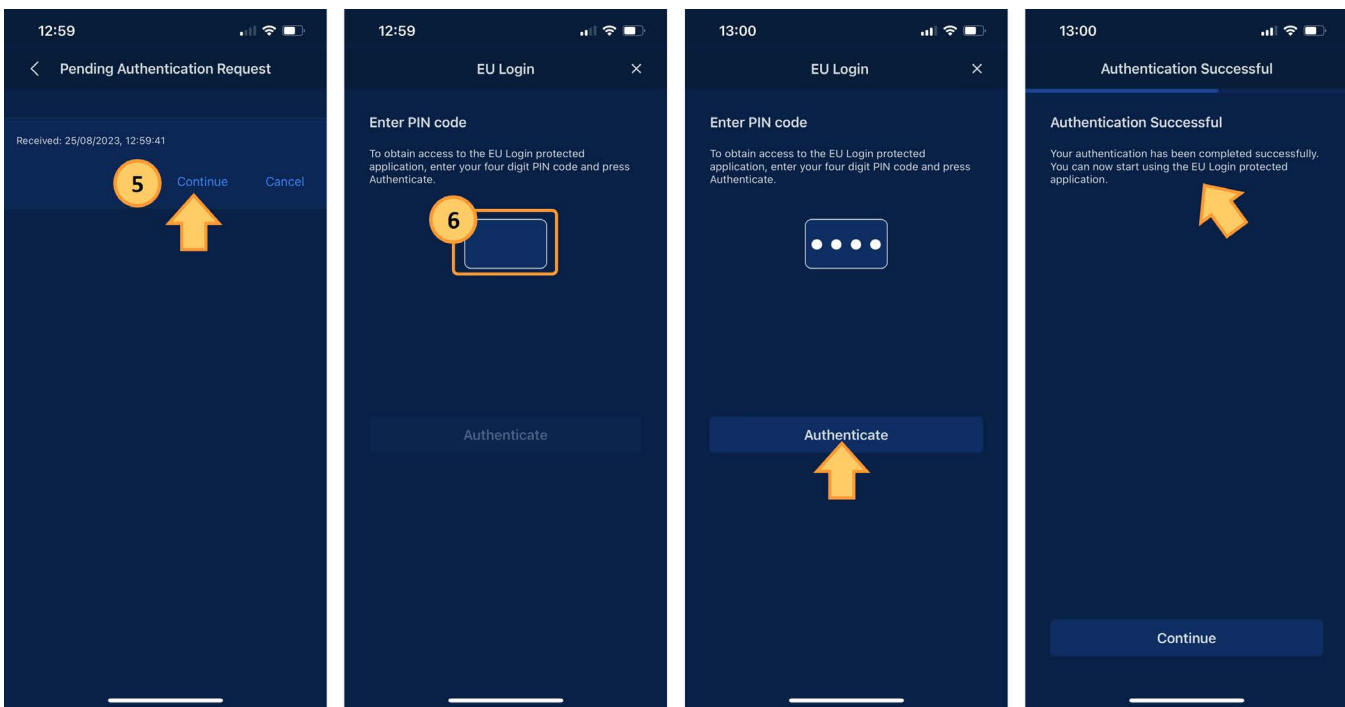
1. Enter your **e-mail address** or user ID and click **Next**.
2. Select **EU Login Mobile App PIN Code** as the verification method.
3. Enter your password in the **Password** field.
4. Click on **Sign in**.

i If you have more than one device with an initialised EU Login Mobile App, you are asked to select the one you would like to use. This screen does not display if you have only initialised one device. Click on the device displaying the name you provided.



Sign in with an EU Login account using the EU Login Mobile App PIN code

5. Open the **EU Login Mobile App** on your mobile device. The **Pending Authentication Requests** screen opens.
6. The EU Login Mobile App prompts you to enter your **PIN code**.
7. Enter your PIN code and tap on **Authenticate**. This automatically completes the login process on your PC. You will be redirected to the service you requested to use.

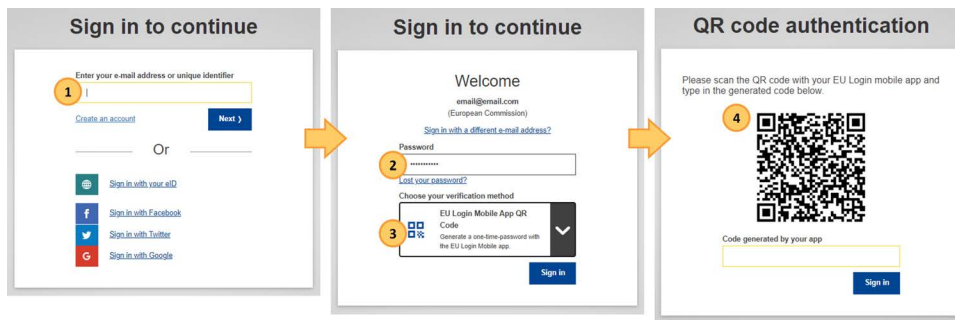


Open the EU Login Mobile App on your mobile device and follow the on screen instructions

Sign in with an EU Login account using the EU Login Mobile App QR code

Modules requiring Multi-factor authentication will not have the password option available in the **Choose your verification method** drop-down list. Where available and if the EU Login Mobile app is installed and initialised on your mobile device, you can use **EU Login Mobile App QR code** as verification.

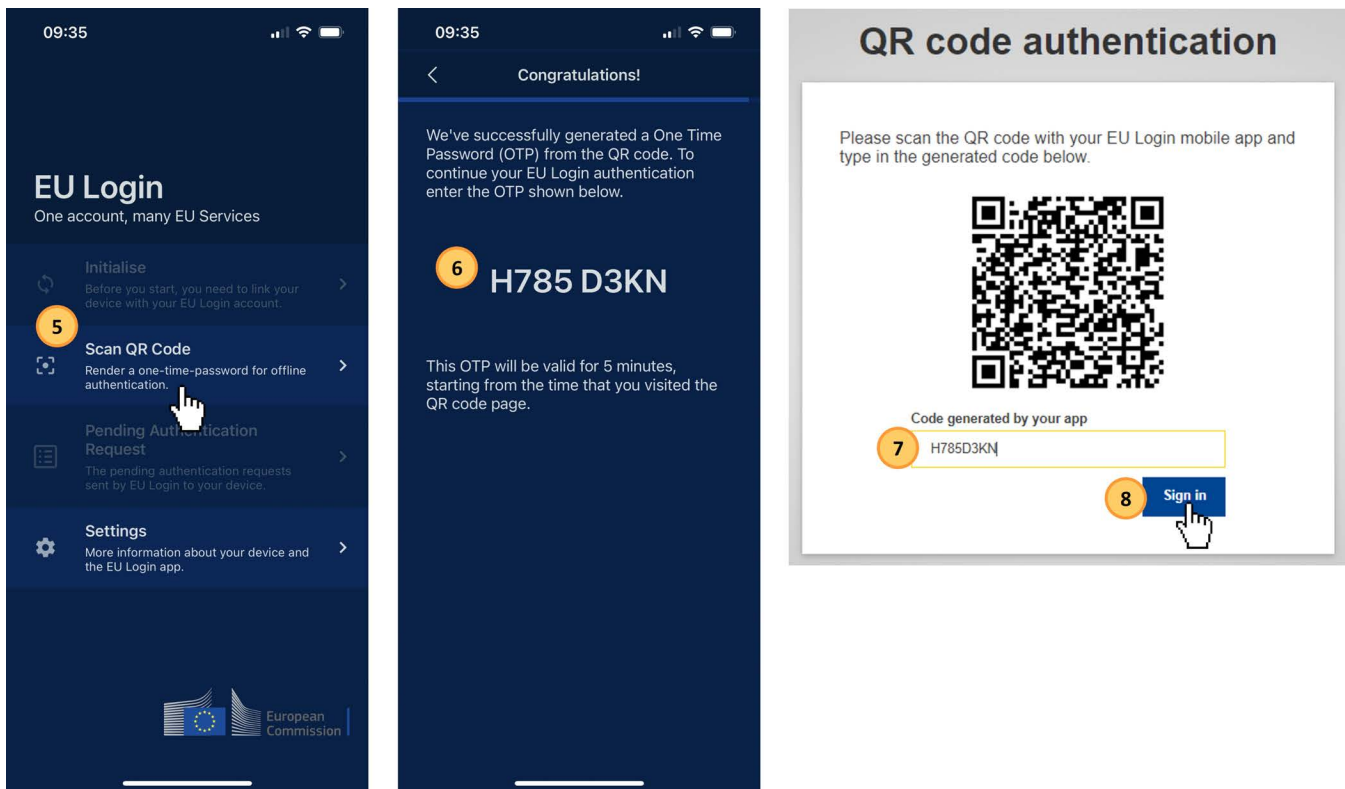
1. Enter your **e-mail address** or user ID and click **Next**.
2. Select **EU Login Mobile App QR Code** as the verification method.
3. Enter your password in the **Password** field and click on **Sign in**.
4. A **QR code** is displayed onscreen.



Sign in with an EU Login account using the EU Login Mobile App QR code

5. Start the **EU Login Mobile App** on the mobile device where it has been previously initialised. Tap on **Scan QR Code**. The QR code scanner starts on your mobile device. Point the camera of your mobile phone to your PC screen until the QR code is recognised.
6. The EU Login Mobile App displays a **one-time password** composed of digits and characters.
7. Type the one-time password in the **code generated by your app** field on your PC.
8. Click **Sign in** to proceed.

This automatically completes the login process on your PC. You will be redirected to the service you requested to use.



Start the EU Login Mobile App on the mobile device and follow the on screen instructions

Sign in with an EU Login account using On Mobile authentication

The **On Mobile verification** method is only available when browsing on a mobile device and should only be used if an EU Login Mobile App has been previously installed and initialised on that same device.

1. Enter your **e-mail address** or user ID and click **Next**.
2. In the EU Login Mobile app, select **On Mobile Authentication** as the verification method and tap on **Sign in**.
3. The **EU Login Mobile App** opens automatically and prompts you to enter your **PIN code**.
4. Enter your **PIN code** and tap on **Authenticate**.
5. If the app is active (in the foreground), it will automatically redirect you to the browser selector.
6. If the app is in the background, a notification is displayed on your device. Please accept this notification to be redirected successfully.
7. You are now successfully authenticated.
 - Click on **Default browser** to be redirected to your application. This step is only needed for IOS users.
8. Click on **Sign in**.

Set up Multi-factor authentication with Security Keys and Trusted Platforms

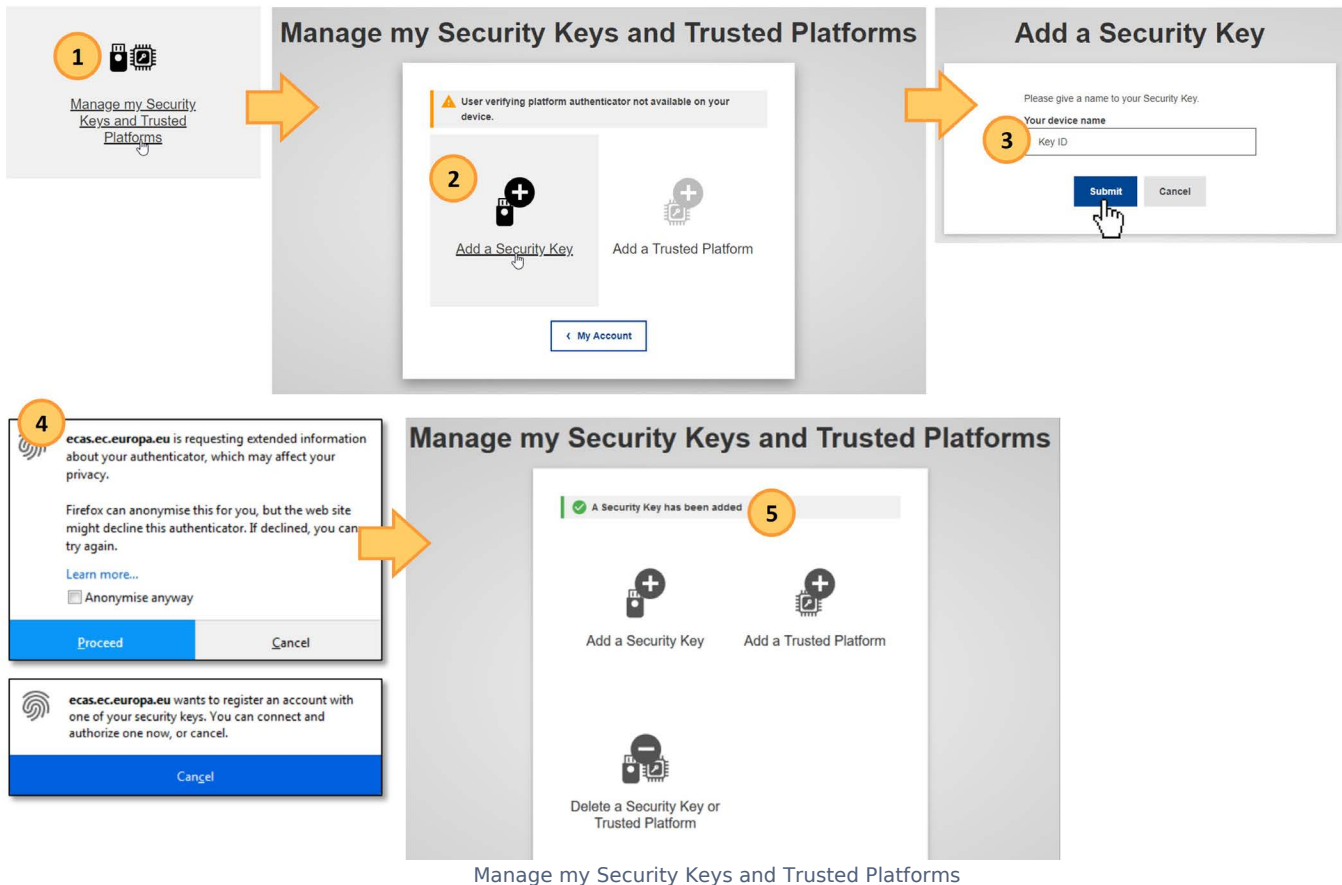
This feature enables you to manage the Key-ID tokens and Trusted Platforms you use for Multi-factor authentication. The Security Key and Trusted Platform (TPM) options must be configured on your device before being registered into your EU Login account. Please refer to your device user guide to first set up your Security Key or TPM.

For NA Users

Using the Security Keys and TPM option allows to use the same key/hardware in all EU Login environments, unlike the EU Login Mobile app.

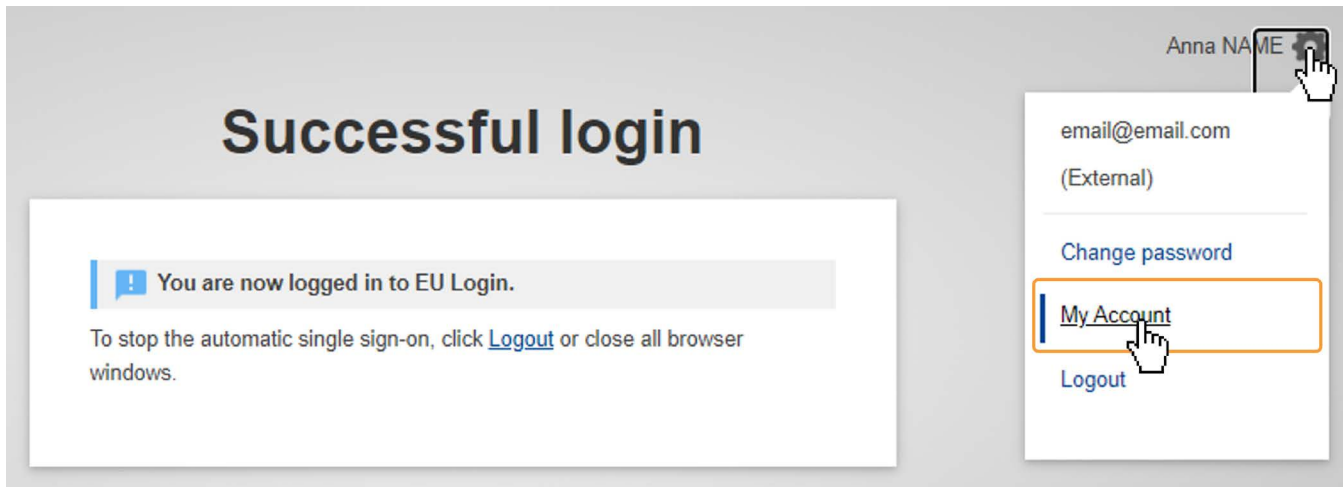
Insert the security key into your device.

1. From [My Account](#), click on **Manage my Security Keys and Trusted Platforms**. You may need to authenticate with a stronger authentication method.
2. Click on **Add a Security Key** or **Add a Trusted Platform**.
3. Enter a **device name** and click on **Submit**.
4. A message will pop up: "**Credential registration in progress**". Your browser will open a popup window to request access to extended information about your authenticator.
5. Click on **Proceed**. Please **do not** tick the "**Anonymise anyway**" checkbox, otherwise it will not be possible to use this authentication method. **Validate the fingerprint** on your security key.
6. You will then see a success message: "**A security key has been added**".



Manage your EU Login account

Access "My Account"

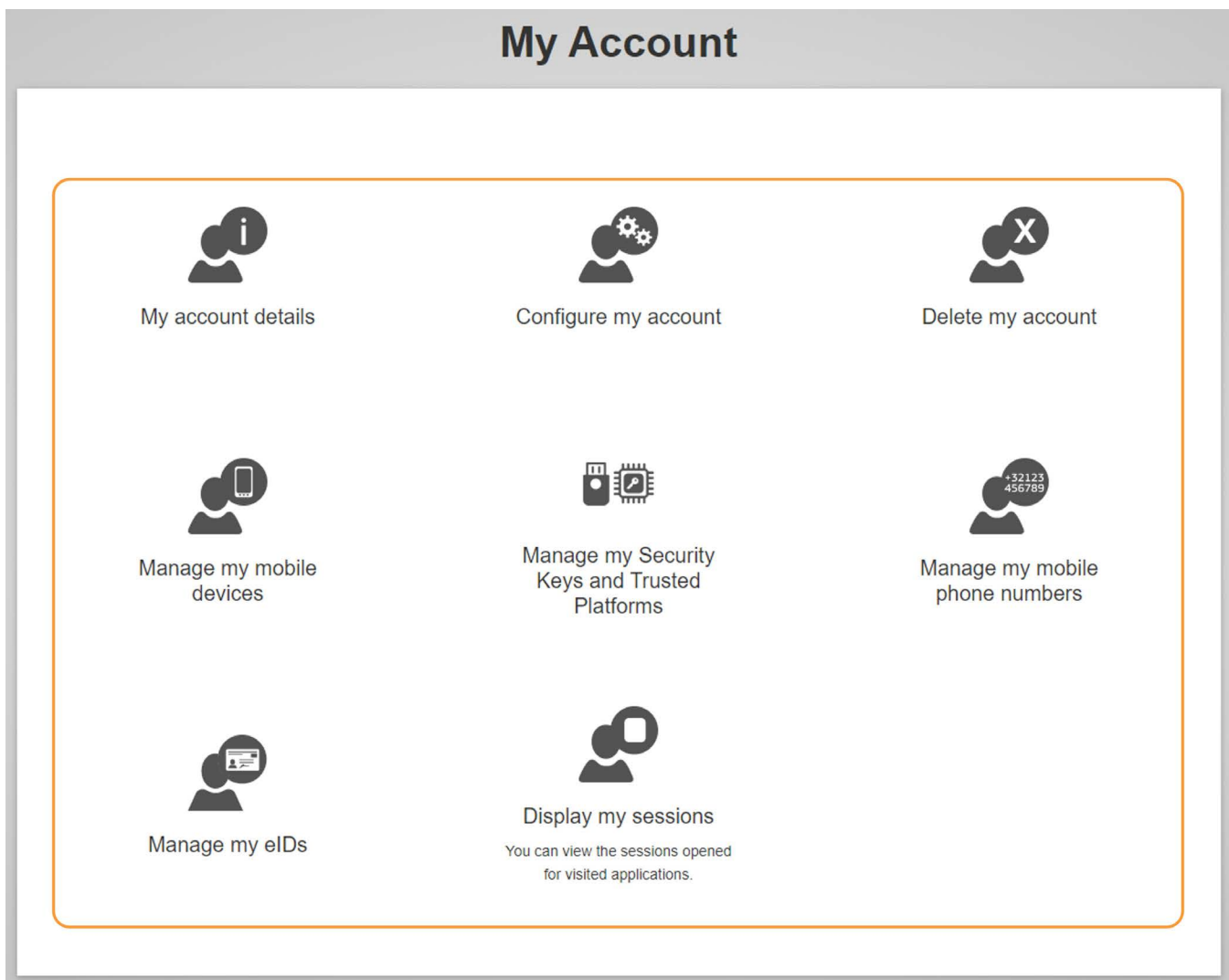


Access My Account

Log in to EU Login with your e-mail address and password. To access your EU Login account details, click on the settings (gear) icon in the upper right corner and click on **My Account**.

The **My Account** page opens. Here you can choose a number of options to edit your account details.

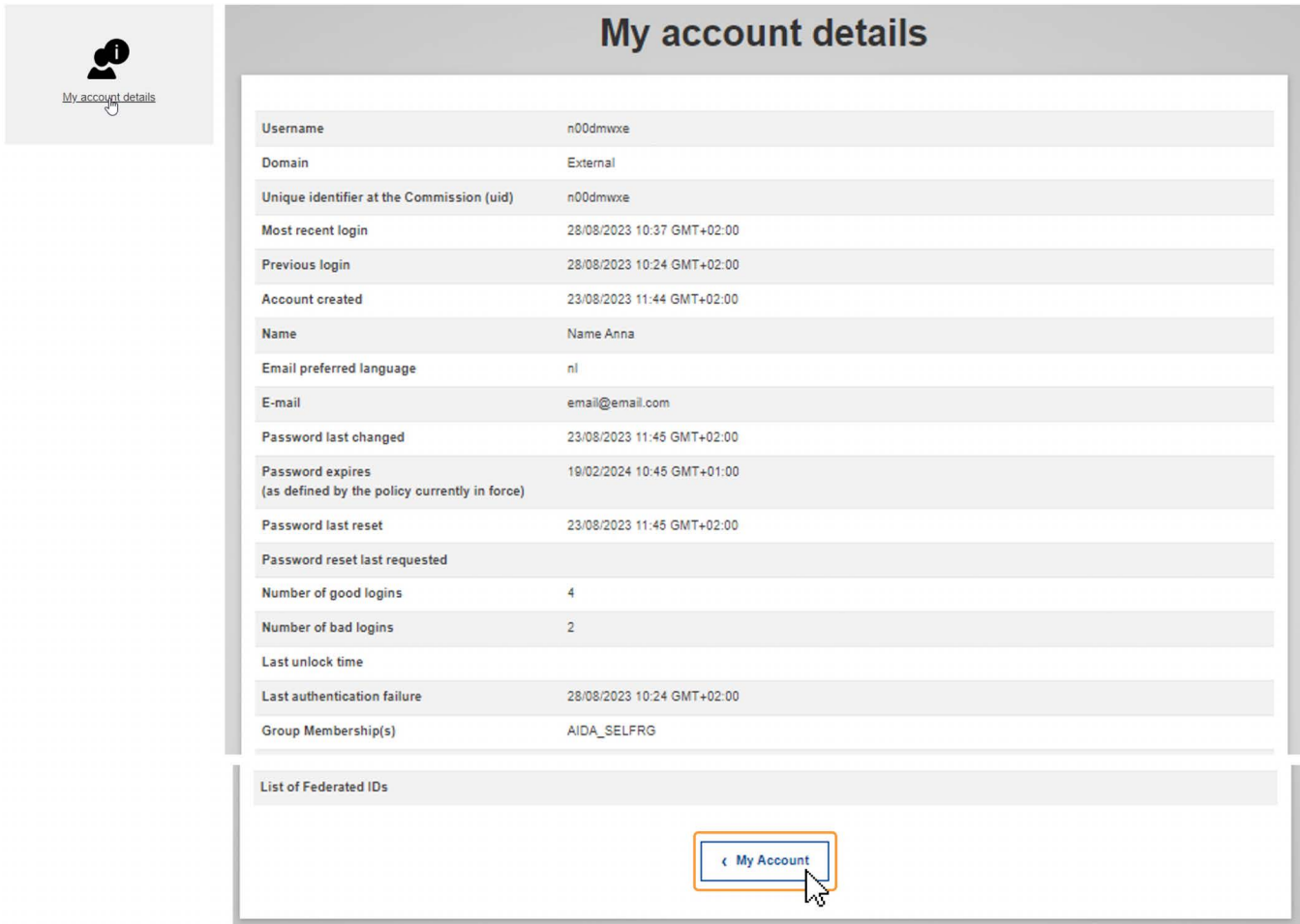
Please, note that **Manage my mobile phone numbers** option will be removed end 2025.



My Account options

My account details

Under **My account details** you find general information about your EU login, such as Username, Unique identifier (uid), Most recent login, Last password reset and more. All information here is read only.



The screenshot displays the 'My account details' page. On the left, there is a small icon of a person with an information symbol and the text 'My account details'. The main content area is titled 'My account details' and contains a table of account information. Below the table, there is a section for 'List of Federated IDs' which is currently empty. At the bottom of the page, there is a button labeled 'My Account' with a left-pointing arrow, which is highlighted with an orange box and a mouse cursor.

Username	n00dmwxw
Domain	External
Unique identifier at the Commission (uid)	n00dmwxw
Most recent login	28/08/2023 10:37 GMT+02:00
Previous login	28/08/2023 10:24 GMT+02:00
Account created	23/08/2023 11:44 GMT+02:00
Name	Name Anna
Email preferred language	nl
E-mail	email@email.com
Password last changed	23/08/2023 11:45 GMT+02:00
Password expires (as defined by the policy currently in force)	19/02/2024 10:45 GMT+01:00
Password last reset	23/08/2023 11:45 GMT+02:00
Password reset last requested	
Number of good logins	4
Number of bad logins	2
Last unlock time	
Last authentication failure	28/08/2023 10:24 GMT+02:00
Group Membership(s)	AIDA_SELFRG
List of Federated IDs	

My account details screen

Configure my account

Click on **Configure my account** to edit your personal details. Here you can update your personal information, e-mail address and e-mail language as well as e-mail notification settings.

Should you change your e-mail address, please remember to inform your National Agency, DG EAC or the person responsible for providing you access to certain DG EAC modules.



[Configure my account](#)



Configure my account

First name

Anna

Last name

Name

E-mail

email@email.com

E-mail language

Nederlands (nl)



- I want to receive e-mail notifications.
- Warn me each time an application asks for my identity
- View my EU Login account details after logging me in
- Always require multi-factor authentication
- Enable adaptive authentication for my account

Submit

Cancel

Configure my account options

Display my sessions

To see the number of services accessed during your current session, click on **Display my sessions**.



[Display my sessions](#)

You can view the sessions opened for visited applications.

Display my sessions

Services accessed during this session

Date	28/08/2023 11:01 GMT
Service URL	https://ecas.cc.cec.eu.int:7002/cas/userdata/myAccount.cgi
IP address	10.153.186.110
Browser	Mozilla/5.0 AppleWebKit/537.36 Chrome/116.0.0.0 Safari/537.36

[← My Account](#)

Display my sessions

Add electronic ID (eID)

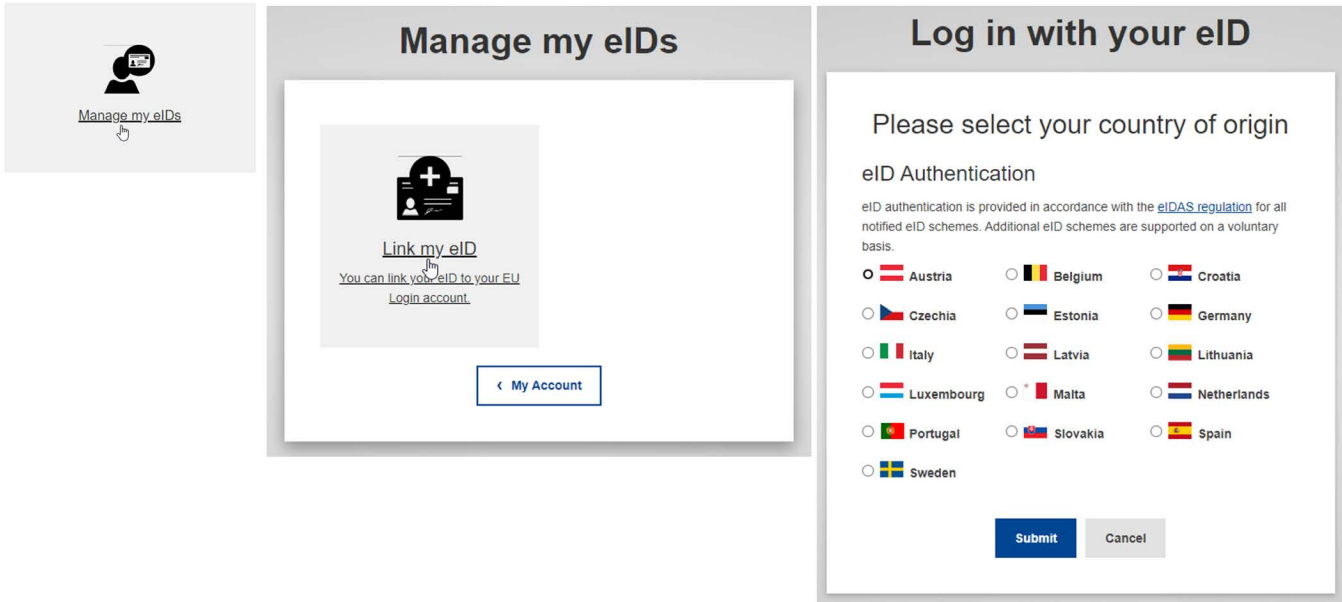
It is possible to use some national identification card to login.

i Information

This option is only available for some countries (see screenshot below) and a card reader or specific app is necessary.

Insert your national electronic identity card in the card reader and select your country. Follow the on-screen instructions to link your card.

1. From **My Account**, select **Manage my eIDs**.
2. Select **Link my eID**.
3. Select the country of your electronic ID.
4. Click **Submit**.
5. Use your country's official app or card reader to activate or read your national eID card.
6. Follow the eID process for your country.
7. When complete, a confirmation message appears on the EU Login screen: 'An eID has been added'.



Link eID

Do not login with eID without first adding it to your EU Login account.

It is possible to login, to Erasmus+ and European Solidarity Corps Platform using your eID only. This creates a virtual account. You will be able to view all public information but you will not view organisations, applications or projects associated with your email address, even if you add your email address afterwards to this virtual account.

To check if you are logged in using a virtual account go to **My Account** → **My Account details**. If your user name and uid begin with a v, you are logged in using a virtual account.

If you wish to link your **virtual** account to an EU Login account go to **My Account** → **Link eID**. If you wish to link from your **original** account go to **My Account** → **Manage my eIDs** → **Link eID**. If you haven't already created an EU login account with your email address, please follow the instructions above to [create one](#) and add your eID.

My account details

Username	v00kr2w8
Domain	External
Unique identifier at the Commission (uid)	v00kr2w8
Name	
email	Edit
List of Federated IDs	

[← My Account](#)

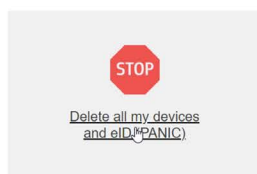
Delete all my devices and eID (PANIC)

If you set up mobile devices and/or eID in your EU login, you have the option to **Delete all my devices and eID (PANIC)**.

Please note, deleting your account, will result in you losing all history and activity performed within Erasmus+ and European Solidarity Corps platform.

Do not delete your account if you require to change your email address. Please update your EU Login account details replacing your email address and login [Erasmus+ and European Solidarity Corps platform](#), using your Unique Identifier (UID) if different from your Username, which can be found in [My Account details](#). Once logged in please navigate to each module used. If you have difficulty accessing a module, please [contact your National Agency](#).

Using this option will revoke the options to authenticate using any mobile device, hardware token or electronic ID linked to your account. You will lose access rights to some applications requiring the Multi-factor authentication. You will also be logged out from EU Login.



Delete all my devices and eID (PANIC)

Warning! This operation cannot be undone.

You will no longer be able to authenticate using any mobile phone number, mobile device, hardware token or electronic ID linked to your account.

You will lose access rights to some applications.

You will be logged out from EU Login.

Delete

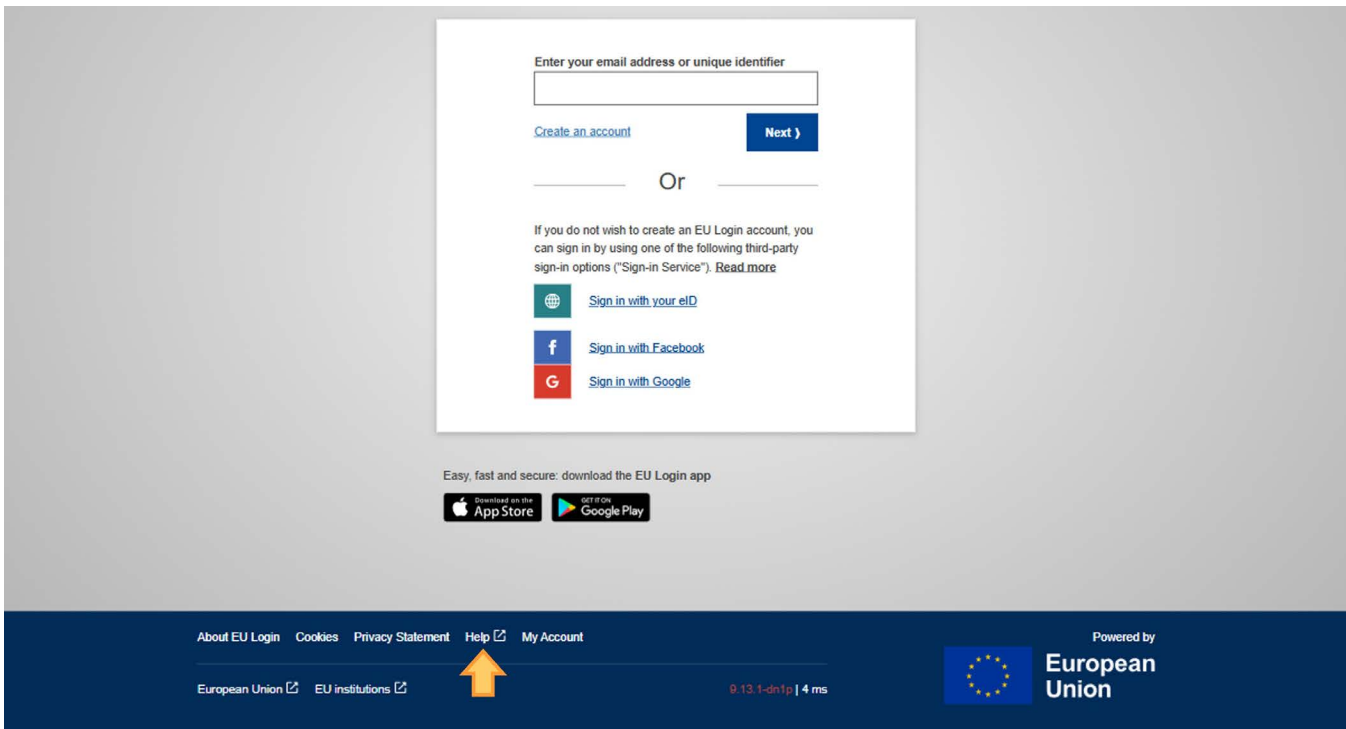
Cancel

Delete all my devices and eID

Help and Frequently asked questions

EU Login online help

If you need help or need to check the frequently asked questions, click on the [Help](#) hyperlink at the bottom of the EU Login page.

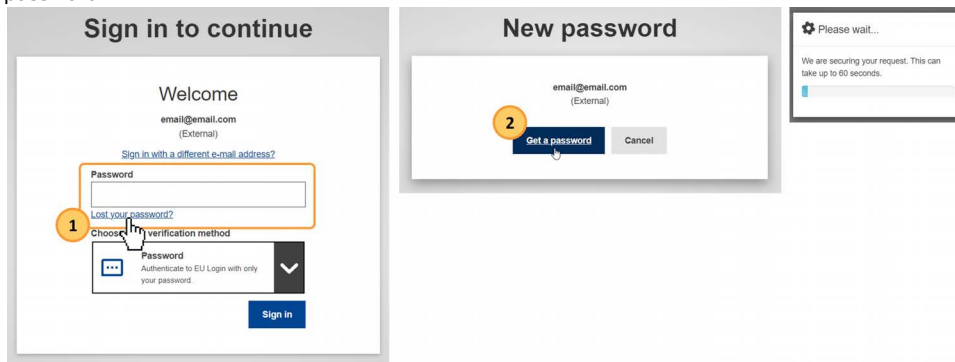


Access the online Help

Forgotten password?

If have forgotten your EU Login password, do the following:

1. Click the **Lost your password?** link on the login page, after you entered your e-mail address.
2. Click on the **Get a password** button. A **confirmation message** displays, informing you of the e-mail you will receive with a link to reset your password.

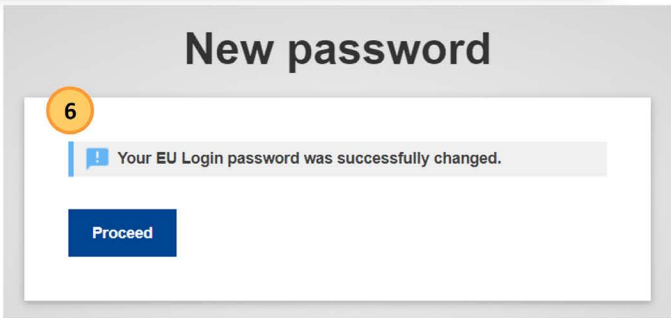
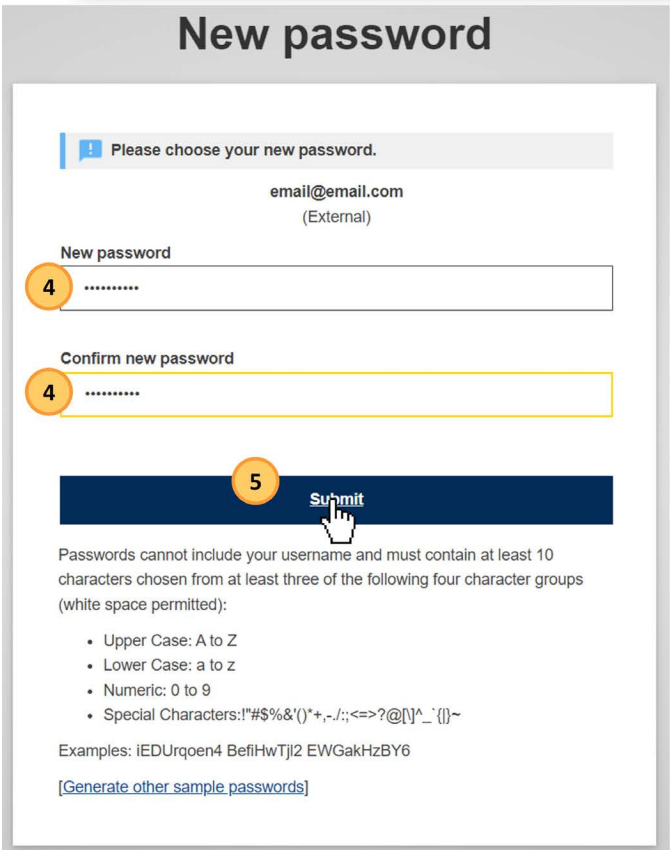
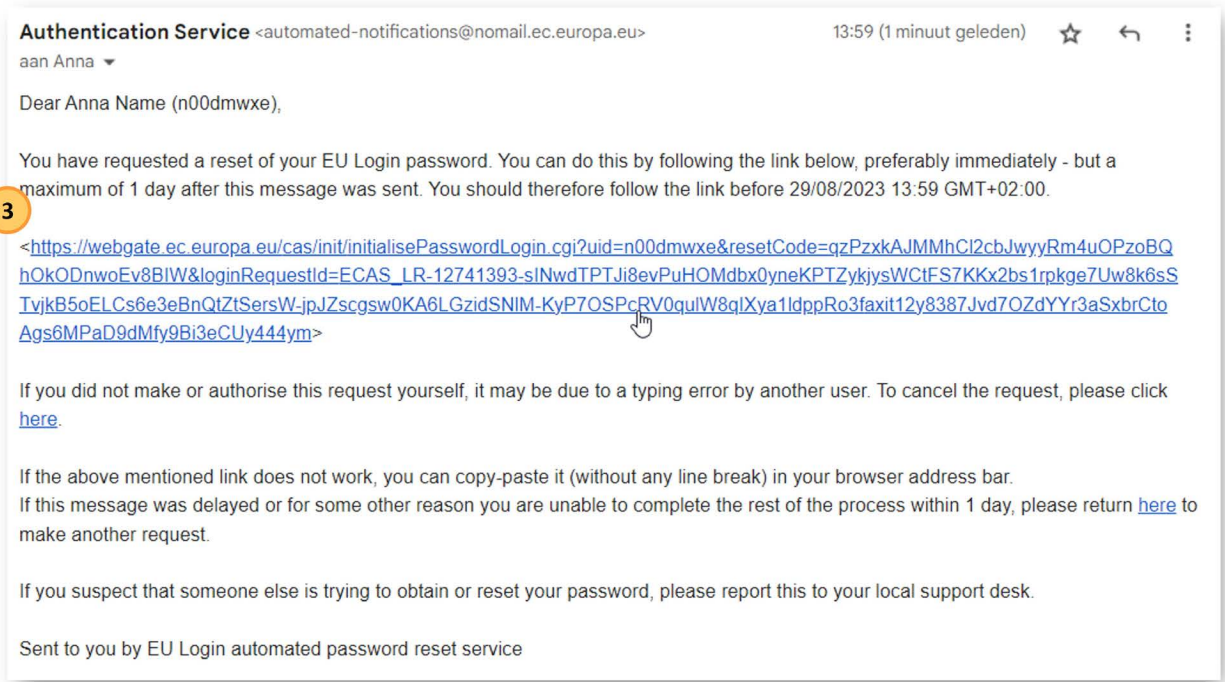


Forgot password

3. In the e-mail, click on the **link to reset your password**.
4. On the opened EU Login page, **enter your new password and confirm**.
5. Click the **Submit** button.
6. Once the password has been changed, click on the **Proceed** button to continue to sign in.

Take note

You cannot reset your password if your account is locked. This happens if too many incorrect passwords are entered in a row. You will not be able to log in or reset your password during this period. The account will automatically be reactivated after 15 minutes after it was blocked.

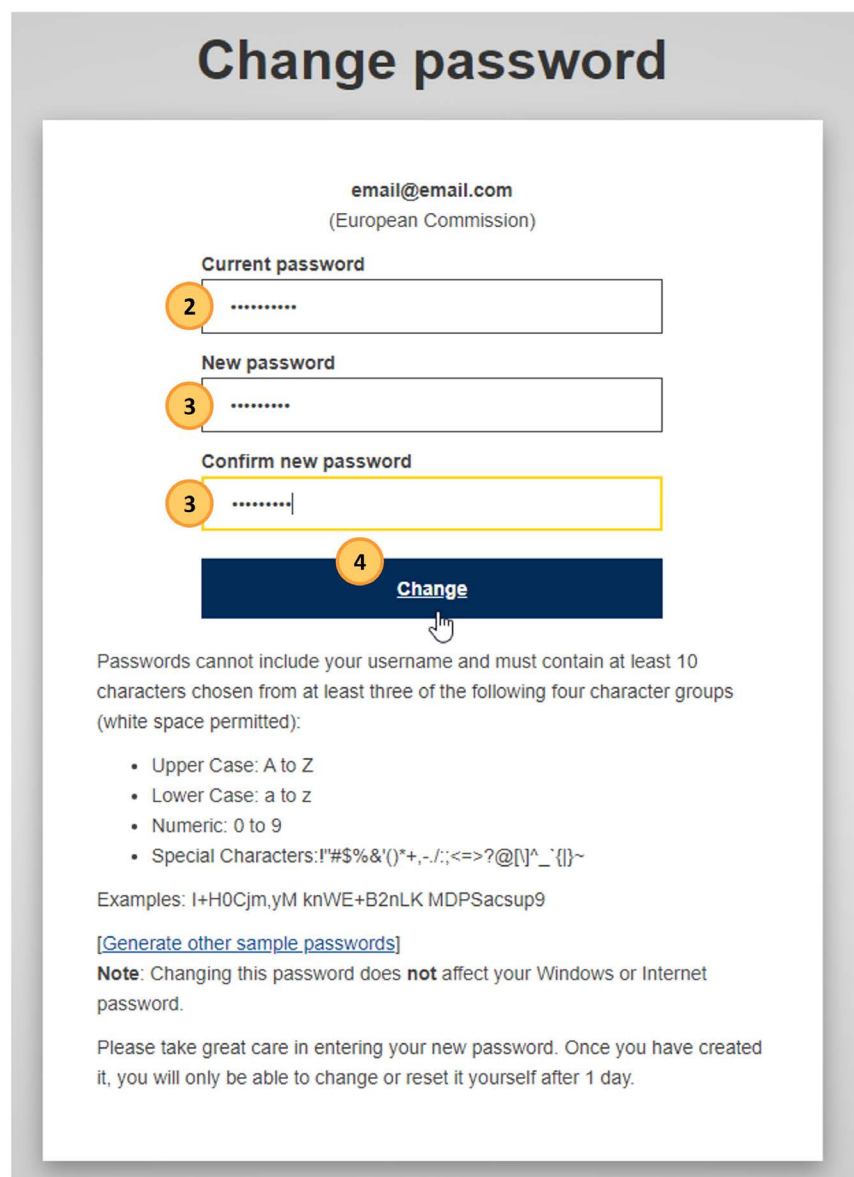
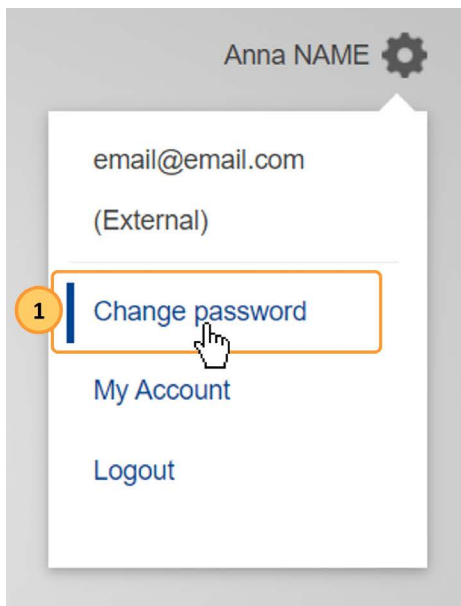


New password set up

How to change my password?

To change your password:

1. From the EU login page, after you signed in, click the settings (gear) icon and select **Change Password**.
2. Enter your current EU login password.
3. Enter the new password you would like to set up in the respective fields.
4. Click **Change** to save.



Change password

How to change my email address in EU Login?

To change your email address:

1. From the EU login page, after you signed in, click the settings (gear) icon and select **My Account**.
2. Open **My Account details**, and take note of your Unique Identifier (UID) if different from your Username.
3. Return to My Account and click on **Configure my account**.
 - This action may require stronger authentication if you have already added multi-factor authentication to your account.
4. Change your email.
5. Click on **Submit**.
6. Login to **Erasmus+ and European Solidarity Corps platform**, using your Unique Identifier (UID) if different from your Username, which can be found in **My Account details**. Once logged in please navigate to each module used. If you have difficulty accessing a module, please **contact your National Agency**.



[Configure my account](#)



Configure my account

First name

Anna

Last name

Name

E-mail

email@email.com

E-mail language

Nederlands (nl)



- I want to receive e-mail notifications.
- Warn me each time an application asks for my identity
- View my EU Login account details after logging me in
- Always require multi-factor authentication
- Enable adaptive authentication for my account

Submit

Cancel

Change email address

How to delete my EU Login account?

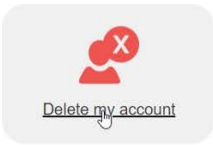
Please note, deleting your account, will result in you losing all history and activity performed within Erasmus+ and European Solidarity Corps platform.

Do not delete your account if you require to change your email address. Please update your EU Login account details replacing your email address and login Erasmus+ and European Solidarity Corps platform, using your Unique Identifier (UID) if different from your Username, which can be found in [My Account details](#). Once logged in please navigate to each module used. If you have difficulty accessing a module, please [contact your National Agency](#).

To delete your EU Login account, click on **Delete my account** and follow the instructions. Please also notify the National Agency or DG EAC that you no longer require access to the DG EAC modules. If possible or applicable, please mention your replacement.

Important

All access rights will be revoked and unrecoverable once deleted.



Delete my account - Confirmation required

Warning! You are about to delete your EU Login account.

All access rights assigned to this account will be revoked. You will not be able to recover them.

Delete

Cancel

Delete EU Login account

Whom to contact?

Important

For issues with **EU Login** please see the Frequent Asked Questions page: https://trusted-digital-identity.europa.eu/eu-login-help_en

For access issues to any of the Erasmus+ and European Solidarity Corps modules see [Contact information](#).

